



Luxembourg Outsourcing Overview

Intertrust (Luxembourg) S.à r.l. uses the following third-party providers, contractors and group members for operations or service delivery.

All parties listed below are bound by statutory secrecy obligations or confidentiality undertakings.

Third party providers/contractors	Country of Establishment	Type of services	Type of Company information concerned
Intertrust Group B.V.	The Netherlands	Group IT function	Group IT – Information concerned with ICT support services such as server management, end user support, IT Service desk, cloud infrastructure support, application development and their corrective maintenance.
Oracle America Inc	The United States of America	Oracle HCM application support	CSC employee data only. Service provider staff does not have logical access to confidential data.
FIS Investment Systems LLC	The United States of America	Cloud-based system of record for funds, investments and investors.	Service provider does not have logical access to confidential data.
Microsoft Ireland Operations Limited	Ireland	Cloud computing service for building, testing, deploying and managing IT systems through Microsoft-managed datacenters	Service provider does not have logical access to confidential data.
SAP Nederland B.V.	The Netherlands	Cloud-based ERP system consisting of a number of fully integrated modules designed to cover every aspect of business management.	Client name and invoicing details. Name and contact details of persons authorized to instruct CSC on behalf of the client.
Launch Pad Technologies Limited (Trade Name: Fund Recs)	Ireland	Cloud-based system and tool for performing depository duties.	Service provider does not have logical access to confidential data.



ATOZ Digital Solutions	Luxembourg	DAC 6 Application support	Transaction details to assess whether the transaction is likely to be reported within the framework of DAC6 directive. Service provider does not have access to confidential data.
Prophix Software Inc.	Luxembourg	SigmaConso Application support	Consolidation platform. Service provider does not have logical access to confidential data.
SailPoint Technologies, Inc.	The United States of America	Identity and Access Management system	CSC employee data only. Service provider staff does not have logical access to confidential data.
Proofpoint, Inc.	The United States of America	Secured Email Gateway	Emails and attachments are temporarily stored in the Cloud solution in accordance with the rules and retention policies as defined by CSC.
Adobe Systems Software Ireland Limited	Ireland	Cloud-based e-signature and digital signature solution that allows users to send, sign, track, and manage signature processes.	Documents are temporarily stored in the Adobe Cloud solution in accordance with the retention policies defined by CSC.
Masergy Communications Inc.	United States	Managed Security Services for 24x7 security incidents detection and response on a global scale.	System logs only. Service provider does not have logical access to confidential client data.
MongoDB Limited	Ireland	Database management service for the database that runs on the Microsoft Azure cloud.	Service provider does not have logical access to confidential data.
CSC Group Affiliates			
IntertrustViteos Corporate and Fund Services Private Limited	India	Delegated operational support via administrative and auxiliary tasks accessory to the work performed by the office teams.	Personal, tax, bank, and financial details accessed remotely from the EU-located server via a remote work platform.